



Quality Policy

Our **B**usiness **M**anagement **S**ystem (**BMS**) provides a structured approach to product quality planning and continual improvement for our customers. Adherence to our processes enables us to deliver products and services that meet our customer, HARMAN, and statutory and regulatory requirements. Our processes are designed to prepare and protect data that comply with data privacy regulations and maintain a safe workplace for all HARMAN employees.

Achieve customer satisfaction through:

- Skilled and highly engaged people
- Flawless program execution
- Zero defect philosophy
- Reduction in the cost of quality

Commitment

At HARMAN, our management and all of our employees adhere to BMS requirements in order to achieve business goals. Management will communicate targets, trends and results to employees in a clear and timely way in order to measure continual improvement and act on required corrections.

A blue ink signature of Christian Sobottka, written in a cursive style.

Christian Sobottka
President & Chief Executive Officer

A blue ink signature of Mark Quint, written in a cursive style.

Mark Quint
Senior Vice President Quality Excellence